



HOW TO SETUP A STAR MICRONICS CLOUDPRNT PRINTER

Step by Step Guide

Follow the step-by-step guide below to setup your Ethernet printer and to configure the Auto-print functionality.

Please note that you will need a compatible Star Micronics printer with the Ethernet module as Auto-print does not work via Bluetooth connection. You will also need an Ethernet cable and access to the Teesnap Administration Portal.

If you need to purchase a CloudPRNT printer, use this link:
<https://shoppoportal.com/shoppo/product-category/teesnap/>

*You will need to create fulfillment Centers prior to installing the printer. To do this, go to: Inventory – Fulfillment Centers – Click on “Add” in the Top Right Corner. The fulfillment center name should match the location of the printer. Kitchen, Bar, Hot Side, Cold Side etc.

1. Make sure that the printer is turned OFF.
2. Plug the power cord of the printer into a power outlet and an Ethernet cable into the Ethernet port located on the back of the printer.
3. While turning the printer ON, simultaneously hold down the FEED button on the front of the printer for five seconds. .
4. The printer will print two “receipts,” and you’ll see an IP address at the bottom of the second receipt.
5. Open a web browser and type the IP address from the receipt into the URL field. NOTE: Google Chrome or Firefox works best!



6. You'll be redirected to the Star Intelligent Network Utility page.

7. Click on LOGIN under SYSTEM ACCESS.



Star Intelligent Network Utility

Display Status

- Network Card Info
- Network Status
- Device Info
- Device Status
- Wireless Status

System Access

- Login

Username is "root"
Default password is "public"

If you forgot your password,
[initialize network settings](#)

Contact us

- Star Web Site
- E-Mail

Device Model: IFBD-HI01X/02X
MAC Address : 00:11:62:0D:91:31



Click on [Star Micronics Cloud] to connect.

8. Login using the credentials below. NOTE: The username and password will never change.

Username: root – Password: public

9. Click on CloudPRNT located in the left hand-column.

Configuration

- IP Parameters
- System Configuration
- Change Password
- Star Micronics Cloud
- CloudPRNT
- WebPRNT
- SSL/TLS
- WLAN IP Config
- Wireless Connection
- Firmware Update
- Set Default

10. Under CloudPRNT Service, click on the drop-down and select ENABLE. This setting is DISABLED out of the box.

Device Model:IFBD-HI01X/02X
MAC Address :00:11:62:0D:91:31

CloudPRNT

CloudPRNT Service

ENABLE ▾

11. Change the SERVER URL to
<https://admin.teesnap.com/teesnap-rest-service/print-jobs>

12. In a separate Internet tab, log into the Admin Portal. Click on INVENTORY menu from the left-hand column.

Inventory

13. Click on PRINTERS.

Printers



14. Click on the green ADD button in the top-right to add your Ethernet printer.

Add

15. Enter in the following information:

Name – Recommended to use the printer's name or the fulfillment center.
MAC address – Is printed on the second "receipt." (See steps 1-4 above of the Printer Configuration section to find the MAC address.)

Choose the fulfillment center from the drop-down menu

[Cancel](#)

Add Printer

[Save](#)

* Name:

KITCHEN

* MAC Address:

00:11:62:0D:CE:C1

* Fulfillment Center:

Kitchen

Add Printer

Username: N/A

Enabled:

Password: N/A

16. Click SAVE.

17. A username and password will be auto generated for you when you click on the PENCIL button.

Username: caa676dc-789f-450f-9b25-c192a69f2587

Password: 6panq5jn

Enabled:



18. Click on the Star Network tab and scroll down and enter in the USERNAME and PASSWORD that was automatically generated for you in the Admin Portal and click SUBMIT

star

Star Intelligent Network Utility

Configuration

> IP Parameters

> System Configuration

> Change Password

> Star Micronics Cloud

> CloudPRINT

> WebPRINT

> SSL/TLS

> WLAN IP Config

> Wireless Connection

> Firmware Update

> Set Default

> Save

Display Status

> Network Card Info

> Network Status

> Device Info

> Device Status

> Wireless Status

System Access

> Logout

Contact us

> Star Web Site

> E-Mail

Device Model:IFBD-H101X/02X

MAC Address :00:11:62:0D:91:31

CloudPRINT

CloudPRINT Service

ENABLE

Server URL

https://admin.Teesnap.com/teesnap-rest-service/pri/

Polling time (Sec.)

5

User Name

a3497f49-ad72-4bae-bda1-289e87933931







Password

submit

cancel

HTTPS Client Settings

- 19. In the Configuration section in the left-hand column, click on SAVE.
- 20. Select EXECUTE to save your changes to the printer.
- 21. If successful, a “receipt” will print from the printer with the updated changes, and you will receive a pop-up notification.
- 22. To confirm that your printer has been properly setup, click on the Admin Portal tab, and select the “Printer” button to the right of the screen.

Name	MAC Address	Last Printing Attempt	Fulfillment Center	Status	
BAR	00:11:62:0D:CE:C1	No print jobs executed	Bar	Enabled	  
KITCHEN	00:11:62:0D:8F:DE	Succeeded a few seconds ago	Kitchen	Enabled	  

- 23. A test ticket will print if successful.

