



# HOW TO SETUP A STAR MICRONICS CLOUDPRNT PRINTER

*Step by Step Guide*

Follow the step-by-step guide below to setup your Ethernet printer and to configure the Auto-print functionality.

Please note that you will need a compatible Star Micronics printer with the Ethernet module as Auto-print does not work via Bluetooth connection. You will also need an Ethernet cable and access to the Teesnap Administration Portal.

If you need to purchase a CloudPRNT printer, use this link: <https://shoppoportal.com/shoppo/product-category/teesnap/>

\*You will need to create fulfillment Centers prior to installing the printer. To do this, go to: Inventory – Fulfillment Centers – Click on “Add” in the Top Right Corner. The fulfillment center name should match the location of the printer. Kitchen, Bar, Hot Side, Cold Side etc.

1. Make sure that the printer is turned OFF.
2. Plug the power cord of the printer into a power outlet and an Ethernet cable into the Ethernet port located on the back of the printer.
3. While turning the printer ON, simultaneously hold down the FEED button on the front of the printer for five seconds. .
4. The printer will print two “receipts,” and you’ll see an IP address at the bottom of the second receipt.
5. Open a web browser and type the IP address from the receipt into the URL field. NOTE: Google Chrome or Firefox works best!



6. You'll be redirected to the Star Intelligent Network Utility page.

7. Click on LOGIN under SYSTEM ACCESS.



## Star Intelligent Network Utility

### Display Status

- ▶ Network Card Info
- ▶ Network Status
- ▶ Device Info
- ▶ Device Status
- ▶ Wireless Status

### System Access

- ▶ Login

**Username is "root"**  
**Default password is "public"**

**If you forgot your password,  
initialize network settings**

### Contact us

- ▶ Star Web Site
- ▶ E-Mail

**Device Model:IFBD-HI01X/02X**  
**MAC Address :00:11:62:0D:91:31**



*Click on [ Star Micronics Cloud ] to connect.*

8. Login using the credentials below. NOTE: The username and password will never change.

**Username: root - Password: public**

9. Click on CloudPRNT located in the left hand-column.

### Configuration

- ▶ IP Parameters
- ▶ System Configuration
- ▶ Change Password
- ▶ Star Micronics Cloud
- ▶ CloudPRNT
- ▶ WebPRNT
- ▶ SSL/TLS
- ▶ WLAN IP Config
- ▶ Wireless Connection
- ▶ Firmware Update
- ▶ Set Default

10. Under CloudPRNT Service, click on the drop-down and select ENABLE. This setting is DISABLED out of the box.

Device Model:IFBD-HI01X/02X  
MAC Address :00:11:62:0D:91:31

## CloudPRNT

### CloudPRNT Service

ENABLE ▾

11. Change the SERVER URL to <https://admin.teesnap.com/teesnap-rest-service/print-jobs>
12. In a separate Internet tab, log into the Admin Portal. Click on INVENTORY menu from the left-hand column.

Inventory

13. Click on PRINTERS.

Printers



14. Click on the green ADD button in the top-right to add your Ethernet printer.

Add

15. Enter in the following information:

**Name** – Recommended to use the printer’s name or the fulfillment center.  
**MAC address** – Is printed on the second “receipt.” (See steps 1-4 above of the Printer Configuration section to find the MAC address.)

## Choose the fulfillment center from the drop-down menu

Cancel Add Printer Save

\* Name:  
KITCHEN

\* MAC Address:  
00:11:62:0D:CE:C1

\* Fulfillment Center: Add Printer  
Kitchen

Username: N/A Enabled:

Password: N/A

16. Click SAVE.

17. A username and password will be auto generated for you when you click on the PENCIL button.

Username: caa676dc-789f-450f-9b25-c192a69f2587

Password: 6panq5jn

Enabled:

18. Click on the Star Network tab and scroll down and enter in the USERNAME and PASSWORD that was automatically generated for you in the Admin Portal and click SUBMIT

**star** Star Intelligent Network Utility

Device Model:IFBD-H101X/02X  
MAC Address :00:11:62:0D:91:31

**CloudPRNT**

CloudPRNT Service  
ENABLE

Server URL  
<https://admin.Teesnap.com/teesnap-rest-service/pri/>

Polling time (Sec.)  
5

User Name  
a3497f49-ad72-4bae-bda1-289e87933931

Password  
\*\*\*\*\*

submit cancel

**HTTPS Client Settings**

**Configuration**  
IP Parameters  
System Configuration  
Change Password  
Star Micronics Cloud  
CloudPRNT  
WebPRNT  
SSL/TLS  
WLAN IP Config  
Wireless Connection  
Firmware Update  
Set Default  
Save

**Display Status**  
Network Card Info  
Network Status  
Device Info  
Device Status  
Wireless Status

**System Access**  
Logout

**Contact us**  
Star Web Site  
E-Mail

19. In the Configuration section in the left-hand column, click on SAVE.
20. Select EXECUTE to save your changes to the printer.
21. If successful, a “receipt” will print from the printer with the updated changes, and you will receive a pop-up notification.
22. To confirm that your printer has been properly setup, click on the Admin Portal tab, and select the “Printer” button to the right of the screen.

Name	MAC Address	Last Printing Attempt	Fulfillment Center	Status	
BAR	00:11:62:0D:CE:C1	No print jobs executed	Bar	Enabled	  
KITCHEN	00:11:62:0D:8F:DE	Succeeded a few seconds ago	Kitchen	Enabled	  

23. A test ticket will print if successful.

*Congratulations, your printer is ready to use!*